

Health Insurance Exchange

The new Health Insurance Marketplace is open for enrollment *in every state* from October 1, 2013 until March 31, 2014. Whether you're uninsured or underinsured you, your family and friends will be able to apply and learn whether you are eligible to enroll in quality health care coverage with parity (equal to medical or surgical) mental health benefits – at little or no cost – and your coverage will begin as early as Jan. 1, 2014.

All health insurance plans offered through state Marketplaces are required to cover mental health and substance abuse treatment equivalent with other medical conditions.

Those with incomes between 100 and 400 percent of the Federal Poverty Level (FPL) will qualify for federal subsidies.

- Federal subsidies are not available for those whose incomes fall below 100 percent FPL. If you aren't sure whether this applies to you, contact the application website or phone number or contact a navigator. That contact information is below.

Frequently Asked Questions:

Where do I go to apply for health insurance?

You can apply for health coverage by going to Healthcare.gov. If you have any questions or need assistance in applying you can get help through the following resources.

Call Center: (Open 24/7)

- 1-800-318-2596 (TTY/TDD 1-855-889-4325).
- Assistance is offered in over 150 languages.

Live Chat: (Open 24/7)

- Healthcare.gov feature.
- Ask a health care assister questions you have using live chat.

In-person help

- Navigators and other trained assistors are available for you to see in-person to get assistance in filling out an application. [Find out where you can get help in your local community.](#)

What information should I have available for the Health Insurance Marketplace application?

You will need to have the following information to apply for health insurance.

- Social Security number (or document number for legal immigrants).
- Birth date.

If you are employed and/or have health insurance or access to health insurance through your job you also need to have:

- Pay stubs, W-2 forms, or “Wage and Tax Statements”.
- Policy numbers for any current health insurance.
- Information about any health insurance you or your family could get from your jobs.

Will I qualify for a tax credit or Medicaid?

Kaiser Family Foundation (not associated with Kaiser Permanente) has a calculator where you can enter in some information about yourself and figure out if you qualify for a tax credit or Medicaid. It will also give you estimates of what you will pay for health insurance plans on the Health Insurance Marketplace. [Use the calculator.](#)

If you would like to know more about how the health care law affects people living with mental illness and their families, check out our website www.nami.org/healthcoverage

ENROLL Virginia!

700 East Main Street, Suite 1410,
Richmond, Virginia 23219

Website: www.Enroll-Virginia.com
Statewide Toll-Free Number: **1-888-392-5132**



Please call the statewide toll-free number or a location near you to make an appointment with an ENROLL Virginia! Navigator.

NAVIGATOR LOCATIONS

8305 Richmond Highway, Suite 17B
Alexandria, Virginia 22309
(703) 647-4748

513 Church Street
Lynchburg, Virginia 24504
(434) 841-2038

3401 Columbia Pike, Suite 301
Arlington, Virginia 22204
(703) 647-4748

227 West Cherry Street
Marion, Virginia 24354
(855) 207-5636

1000 Preston Avenue, Suite A
Charlottesville, Virginia 22903
(434) 220-1496

125 St. Paul's Boulevard, Suite 400
Norfolk, Virginia 23510
(757) 627-3362

155 Arrowhead Trail
Christiansburg, Virginia 24073
(855) 207-5637

2006 Wakefield Street
Petersburg, Virginia 23803
(804) 518-2124

421 South Main Street
Emporia, Virginia 23847
(301) 641-0083

101 West Broad Street, Suite 101
Richmond, Virginia 23220
(804) 200-6035

500 Lafayette Boulevard, Suite 140
Fredericksburg, Virginia 22401
(540) 374-5023

123 East Broad Street
Richmond, Virginia 23219
(434) 220-1496

30 W. Queens Way
Hampton, Virginia 23669
(757) 275-0125

132 Campbell Avenue, SW Suite 200
Roanoke, Virginia 24011
(540) 345-1839

204 North High Street
Harrisonburg, Virginia 22803
(540) 433-7319

Northern Virginia Community College
Program for Students, Faculty, and Staff
(202) 534-3560